

# The COURIER

FROM:

**Local804**  
Federal Credit Union  
Your Journey Starts Here

DELIVERING VALUE FOR THE MEMBERS OF LOCAL 804 FEDERAL CREDIT UNION

## Summer 2020



### BOARD OF DIRECTORS

Myles Dunn, Chairman  
Troy Manke, Vice-Chairman  
Rocklyn Webster, Treasurer  
Howard Hom, Secretary  
Owen Ford, Member

### SUPERVISORY COMMITTEE

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Lawrence Grant, Member  
Chris Williamson, Member

### LOCAL 804 FEDERAL CREDIT UNION STAFF

Ysemny Abood, CEO/CFO  
Laura Maria, COO  
Ana Cintron, Member Service  
Lovette Hodge, Member Service  
Isaac Roldan, Collections

### BRANCH INFORMATION

3421 Review Avenue,  
Long Island, NY 11101  
(718) 878-4624  
[www.cu804.org](http://www.cu804.org)  
[info@cu804.org](mailto:info@cu804.org)

### HOURS OF OPERATION

Monday through Friday  
8am - 3pm



[facebook.com/cu804](https://facebook.com/cu804)  
[twitter.com/local804fcu](https://twitter.com/local804fcu)

*Dear Members,*

First and foremost, I would like to send my well wishes to you and your family. Times like these cause us to reflect on what is important to us as individuals, as well as to our membership.

As New York starts the reopening of our economy, you and your family may still be worried about coronavirus pandemic and what the future holds as we all are. Local 804 FCU board of directors, leadership team and staff are here for you, as we have always been. We remain committed to providing you with competitive loan rates, lower fees and above average interest rates on Share Accounts and Certificates of Deposit. We have added new term options on CDs with a minimum deposit of \$1,000.

Now is also a good time to take care of any high interest rate debt you might have. Retail credit cards and dealership auto loans often come with high interest rates—and high-interest debt compounds quickly. If you have the financial flexibility, pay off these debts to prevent them from becoming a financial burden. When you refinance your Auto loan with Local 804 FCU, we will beat your current rate. This offer will run from July 31 through October 31. If you don't have an immediate need for the stimulus check or other incoming funds right now, don't feel like you must spend it. You can just as easily put it aside so it's readily available for unanticipated expenses. More than anything at a difficult time like this, peace of mind goes a long way.

This year our scholarship program awarded \$1,000 to one High School senior attending college in the fall. In addition to the Local 804 FCU award, applicants were enrolled in a Statewide program that offered more scholarship opportunities. We had eight wonderful seniors apply. We are very excited and proud to announce our scholarship winner, Nicholas Cusumano, son of Tonino Cusumano a long-time member of the credit union. Nicholas will be attending Binghamton University in the fall. Congratulations Nicholas! We wish you the very best.

Please take care of yourself and those around you. Now more than ever, you can count on us to be your first choice for your financial needs. We are here to support you.

Sincerely,

*Ysemny Abood*  
Ysemny Abood, CEO/CFO



# OUR NEW WEBSITE IS PACKED *and Ready to Go*

As your credit union, we're here to enhance your well-being and quality of life. Coming this summer, the new site will deliver quick-and-easy access to everything you want and need from us. That includes a new, responsive design that allows you to do just about everything from your smartphone or tablet. Wherever you are and wherever you go, you'll be able to login to your accounts and find money-saving lending options.



## The New Site is Designed for You

Look for the new CU804.org on your computer, smartphone, or tablet in the coming months.



## NEED A QUICK, NO-HASSLE LOAN?

Making ends meet can be stressful, to say the least. We're here to help with quick, no-hassle loans. Borrow up to \$25,000 and use the money for virtually any need that arises with terms of up to 60 months, and rates based on your credit. Have a question or two? Call (718) 878-4624 and we'll be here to help. Apply now at [cu804.com](http://cu804.com).

## *Lower Your* AUTO LOAN RATE BY 1.00% APR and save money with every payment

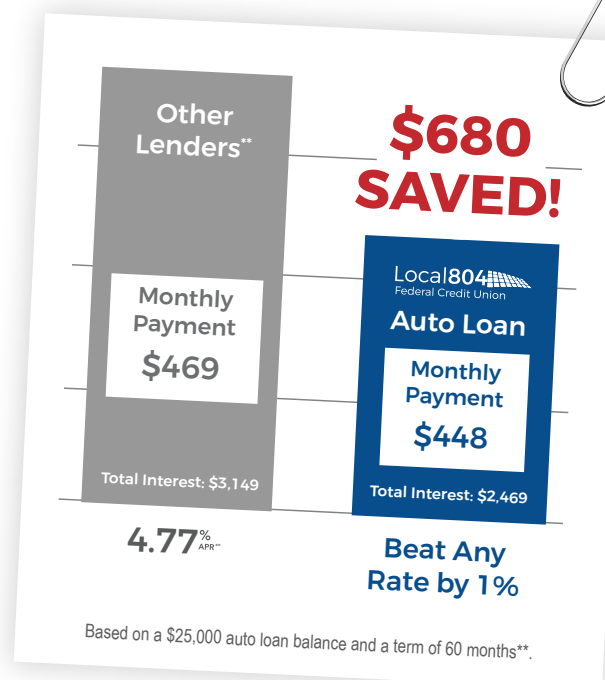
Add more money to your month when you refinance your auto loan with Local 804 FCU. It doesn't matter where you have it financed, we'll beat that rate by 1% APR!\* With terms of up to 84 months, the savings add up fast.

### Put More Money in Your Month

Extend your term to 84 months and lower your monthly payment even more. Our auto loans feature automatic payment options and quick approvals.

**Apply now at [cu804.org](http://cu804.org) or call (718) 878-4624.**

\*Offer good July 31 – October 31, 2020. Rates, terms and conditions are subject to change and may vary based on creditworthiness and qualifications. All loans subject to approval. Restrictions may apply. Offer not valid for current Local 804 FCU auto loans. \*\*Rate and lending information at [bankrate.com](http://bankrate.com). Rates based on a \$25,000 loan with a 60-month term and an average credit score of 661-780 as of June 12, 2019.



# FREE FINANCIAL EDUCATION

Who can help? If you are uncertain about which options might work best for you, or how to put a plan into action, give a financial coach a call. The call is free and confidential. The coach will review your situation and provide recommendations to improve your financial state of affairs. Call your dedicated toll free number or book an appointment online at your KOFE portal.



## WHAT HAPPENS AFTER FORBEARANCE OR A PAYMENT DEFERRAL?

### *What you need to know to protect your credit and avoid financial issues moving forward*

Getting forbearance or a payment deferral from a creditor or lender can be a lifesaver. These programs can provide relief at a time when you need it most. You can miss a payment or not pay the full amount without facing penalties. However, there can be some issues that you need to keep in mind and navigate as you move forward.

“People need to make sure that they understand the terms that their creditor or lender is offering,” says Maria Gaitan, Director of Housing Counseling and Community Development. “Specifically, they need to know what will happen once the deferral or forbearance period ends. They also need to watch their credit closely to make sure payments are noted correctly.”

### **What do deferrals and forbearance mean?**

When a lender or creditor gives you a payment deferral or forbearance period, it means the payments on that account are temporarily paused or reduced.

Many credit card companies are allowing customers to defer payments, meaning you can skip a monthly payment without penalties.

Mortgage and auto lenders are offering forbearance, which temporarily reduces or pauses payments for a set time period. Federal student loans are in automatic administrative forbearance until September 30. All payments are suspended until that date and the interest rate is 0%, so no interest is accruing on these loans.

These programs can be crucial, given that consumers are facing unemployment and pay cuts in the wake of COVID-19.

You can make reduced payments or skip payments entirely with the permission of your lender.

As part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act, any lender or creditor who allows a consumer to defer or skip payments must avoid reporting those payments as delinquent. In other words, the reduced or skipped payments should not adversely affect your credit.

### **Understanding what happens during and after deferrals and forbearance**

However, Gaitan warns that people need to check with their lenders and creditors to know what will happen during the deferral or forbearance period, and what will happen once it ends.

“When it comes to forbearance programs on loans, the unpaid amount may be immediately due once the forbearance period ends,” Gaitan says. “For example, let’s say you receive three months of forbearance on your mortgage. The lender may expect that you pay the amount you missed four months from now, along with that monthly payment.”

With payment deferrals, the issue is what happens with interest. Interest charges are not typically suspended during a deferral, meaning interest will continue to accrue on the unpaid balance. Your balances will increase with each month that passes, even though the payment is deferred. Interest will also typically continue to accrue during a mortgage or auto loan forbearance period. So, while deferment and forbearance may offer relief now, it may increase your financial burden down the road. Still, Gaitan says that there are steps you can take to avoid that hardship.

*Continued on next page*



# Member SPOTLIGHT

## Meet our SCHOLARSHIP WINNER, NICHOLAS CUSUMANO!



We are very excited and proud to announce our scholarship winner, Nicholas Cusumano, son of Tonino Cusumano a long-time member of the credit union. Nicholas will be attending Binghamton University in the fall. Congratulations Nicholas! We wish you the very best.

## Holiday CLOSING

**Labor Day**  
Monday, September 7

**Columbus Day**  
Monday, Oct. 12



Federally insured by NCUA

## Continued from previous page These tips can help you get started:

- 1** Be clear on the terms when you ask for payment deferral or forbearance: When you call a lender to ask if you can miss a payment, talk then about what will happen afterward. Will the term of a loan be extended an extra month or months? Or will you be expected to repay the amount you missed? If so, how long will you have to catch up?
- 2** If you must repay the amount missed, ask for a payment plan: Repaying the full amount due may create an undue burden on your budget. Instead, ask if you can make catchup payments over a period of time. You may be able to make an extra smaller payment each month or add a small amount to your monthly payment. This allows you to pay back the amount over time instead of trying to pay it back all at once. Remember, lenders and creditors are offering flexibility right now because they know the alternative will be a default. Take advantage and see what you can work out.
- 3** Monitor your statements: You should not incur late fees or penalties, but mistakes can happen. Make sure to check your monthly statements to ensure that no penalties have been applied. Checking your statements will also help you keep track of the interest charges accruing on your balances.
- 4** Keep lines of communication open. If you are nearing the end of a deferral or forbearance period and are still experiencing hardship, call your creditors. They may be willing to extend the period to let you miss another month. However, you need to call and ask. As soon as you know it may be an issue, call to let them know.

For some credit cards, you may need to call back each month to affirm if you still need a payment deferral. Many creditors are offering deferrals on a month-to-month basis.

- 5** Don't take a deferral just because it's offered. If you have the ability to make your payment, you should do so. Missing payments, even with a lender's permission, can lead to issues. You could face catchup payments and credit damage if it's not reported correctly.

In addition, your balances will likely increase with accrued monthly interest charges while you're not paying the bill. Don't take a deferral or forbearance offer simply to bank the money you would pay into savings or pay for something else. It's just not worth the financial risk you may create.

## GO GREEN AND GET \$5

We're all looking for ways to help the environment, cut costs, and add security to our lives. E-Statements from Local 804 FCU does it all, including same-day availability, a multi-year archive, and direct access to tax forms. Plus, you'll get \$5.00\* and avoid the \$1/month statement fee when you make the switch and go green.

### How to Choose E-Statements

1. Login to Online Banking.
2. Select the menu icon at the top.
3. Find the User Profile and choose Settings.
4. Select Edit Email and Edit.
5. Click the checkbox next to Statements
6. Click OK and Submit.



**Or you can download the form at [cu804.org](http://cu804.org) and get it back to us. Need help? Give us a call at 718-878-4624. Login now at [cu804.org](http://cu804.org)**

\*\$5.00 incentive paid to member's savings account after E-Statements registration is completed and approved. Federally Insured by NCUA. Member must have Online Banking account to access E-Statements. Limited time offer. For new E-Statement enrollment.